

ITRS Training Courses

Courses up to Decemeber 2011



ITRS runs regular training sessions in our London, New York and Hong Kong offices.

There are currently three courses available covering the use and administration of the Geneos environment.

Using Active Console

This course introduces the concepts and capabilities of the Active Console and shows how some of the available, multiple features can be used in order that it can be configured for specific environments and user requirements.

By the end of the course the delegate will understand the key components required to configure the Active Console for their specific working environment.

Gateway2 Administration

This course introduces the Gateway Administrator to the key elements involved in configuring the Gateway environment, starting with the Gateway Setup Editor and then guiding them through the relationship between Netprobes and Managed Entities, the configuration of Samplers (with specific emphasis on the Processes and FKM Samplers) and Rules, Actions and Active Times.

At the end of the course the delegate will understand the Gateway environment and will be able to configure basic monitoring to define thresholds, create events and instigate corrective and/or informative actions.

Gateway2 Advanced Administration

Building on the material in Basic Administration course, this course takes the Gateway Administrator through the more advanced aspects of configuring the Gateway environment.

By the end of the course, the delegate will have a deeper understanding of Gateway configuration and will be able to use Advanced Rules and Paths to create comparative and complex rules that add greater flexibility and intelligence to thresholds and events. They will also have a grounding in many other aspects of the configuration such as Variables, Commands, Database Logging and Security and Authentication.

London Courses

[Active Console and gateway](#)

[Gateway2 Advanced Admin](#)

basics (2 days)	(1 day)
Wednesday August 3rd 2011 Wednesday September 7th 2011 Wednesday October 5th 2011 Wednesday November 2nd 2011 Wednesday December 7nd 2011	Friday August 5th 2011 Friday Septmber 9th 2011 Friday October 7th 2011 Friday November 4th 2011 Friday December 9th 2011

New York Courses

Active Console and gateway basics (2 days)
Wednesday August 16th 2011 Wednesday September 14th 2011 Wednesday October 12th 2011 Wednesday November 16th 2011

Hong Kong Courses

Active Console and gateway basics (2 days)	Gateway2 Advanced Admin (1 day)
Wednesday August 17th 2011 Wednesday September 14th 2011 Wednesday October 12th 2011 Wednesday November 16th 2011	Friday August 19th 2011 Friday Septmber 16th 2011 Friday October 14th 2011 Friday November 18th 2011