

CASINO OPERATIONS MANAGEMENT

Full suite of solutions to keep operations resilient

In the rapidly expanding casino industry, where technological innovation changes by the day, business continuity that allows 24/7/365 operational excellence is the key to surpassing one's competitors, or, more precisely, surviving amongst them.

Performance

Reliability

Scalability

Flexibility

Security

Monitor your operations in real time, in a single window view



Optimise IT resource capacity and allocation, based on Analytics and Intelligence

By providing descriptive, diagnostic, predictive, and prescriptive analytics, casinos can quantify the impact of business events or infrastructure changes on their application's performance. Our suite of solutions ensures the customer experience is secure and maintained at a level the business needs, in 4 steps:



REPORT

Regain control by reporting on application resource allocation, usage and cost on a unique line of business, business service, or application.



PREDICT

Become proactive in IR management, uncovering and avoiding potential problems before they become expensively business affecting.



RECOMMEND

Improve service and manage costs by identifying areas where resource allocation and usage are imbalanced.



PLAN

Create predictive models of future headroom and performance based on previous transactions.

Mitigate risk and comply with regulations

With increasingly stringent ESG regulatory requirements, casinos start to look out for maximising efficiency and optimising resource consumption for energy conservation initiatives.



Enabling configurable hierarchy and groupings of hosts and virtual machines.



Visibility into your entire IT estate (physical, virtual and cloud), showing available resources.



Identify which tiers of your application are capacity-constrained.



Model effects of change (e.g. migrating applications, adding or decommissioning infrastructure).



ITRS CAPACITY PLANNER

Identify hot and cold spots in your IT Estate

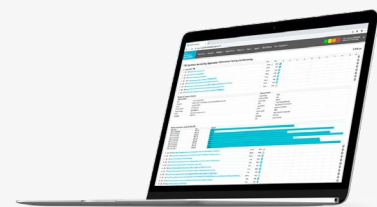
ITRS Capacity Planner prevents outages and improves efficiency in both applications and infrastructure.



ITRS GENEOS

Real-time monitoring & alerting

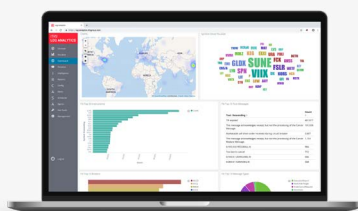
The only real-time monitoring solution. Keep your business running.



ITRS SYNTHETIC MONITORING

End User Experience monitoring

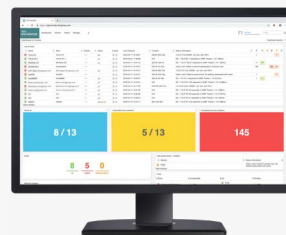
Ensure the best possible service for your customers with synthetic monitoring.



ITRS LOG ANALYTICS

Accurately assess your future IT infrastructure options

Enhanced security, alerting and intelligence to quickly and easily identify and resolve problems in all IT environments.



ITRS OP5 MONITOR

Evaluate and communicate your plans with powerful scenario modelling

Monitor applications, networks, servers and storage, regardless of location: on-premise, hybrid or in a private/public cloud.