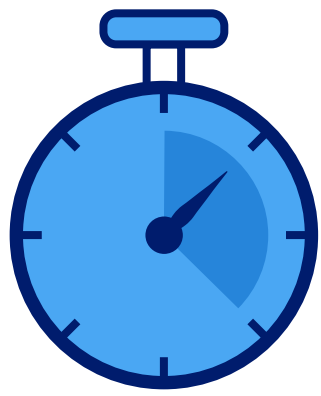# The real cost of IT failures
in the US and Worldwide

Average hourly cost of service outages finance industry

$9.3 million

per hour of server downtime (Statista)

Average duration of shutdown due to outages:

95 minutes

(Ponemon Institute)

System outages have risen in frequency:

325%

increase in number of technology incidents for Investment Management (FCA Sector Views 2020)

Top Challenges Enterprises face during Unplanned Downtime:
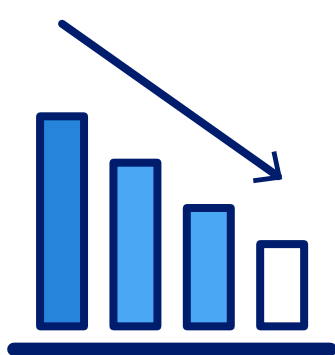
49%
Data Recovery

as a top technical challenge

53%
Lost revenue

as a top business challenge (Forrester)

Costs Organizations face due to Downtime:
(Forrester)

47%
Lost Productivity

41%
Lost of Brand Equity or Trust

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Synthetic Monitoring – Be Your own Customer

ITRS Synthetic Monitoring brings visibility into the performance and availability of your team's most critical systems, including websites, mobile apps, streaming video, 'fat applications' and APIs.

Performance Monitoring – Gain Oversight of your Systems

ITRS Geneos and OP5 Monitor are scalable solutions that deliver 24/7 real-time performance monitoring to market participants worldwide.

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ITRS Capacity Planner's predictive capabilities model and stress test a variety of worst-case scenarios to help firms better predict what their systems can and cannot withstand and take necessary remedial measures.

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